



### **East Coast Risk Management Announces “ECRM First-Call Medical”**

East Coast Risk Management has a distinct approach to workers’ compensation. Our knowledge in workers’ comp, combined with our extensive skill in occupational health, enables us to respond promptly when an injury occurs. Our team of professionals works closely with clients to provide a range of services, including 24-hour access to a nursing staff for early intervention when an injury/illness occurs, developing light duty/modified duty programs to get workers back on the job in a limited capacity and conducting traditional case management. ECRM also has safety, human resource and workers’ compensation professionals on our staff whom can provide a wide array of integrated services.

The objective of the ECRM First-Call Medical Program is to manage each work related claim at the earliest possible point to:

- Minimize OSHA recordable’s
- Reduce employee lost time
- Encourage early and appropriate employee return to work through modified duty programs
- Control the cost of each workers’ compensation claim

The most expedient process begins with the employee, or a designated representative, calling ECRM and speaking with a nurse to report the absence and initiate the process. Fax or email options are available as well.

When a worker is injured, we interview them over the phone and conduct an assessment. From there, we make a decision to administer first aid or to send them to the hospital or one of our occupational health clinics. A nurse will follow the case from start to finish and communicate directly with the employee, employer, claims handlers and medical providers.

**Ready to get your workers back on the job and save money on your workers’ comp claims?**

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